

Northstar COVID-19 UPDATE

March 18th, 2020

Dear Patients,

We are providing you the latest information on operations at the clinic, but also try to impart to you some sense of calm during this trying time.

Nothing is more important to us than your health and welfare.

The following changes are in effect at Northstar:

- ❖ For anyone with any of the following symptoms:
sore throat, fever, cough, body aches, runny nose, or shortness of breath - we ask that you call the office and schedule a **phone appointment** with your provider. **Please avoid coming to the clinic for these symptoms.**
- ❖ All patients will be screened for respiratory symptoms when we confirm appointment the day prior and when you arrive in our office. Please understand we are doing this for your safety as well as our patients and staff.
- ❖ All of our exam rooms are being cleaned with hospital grade disinfectant in between all appointments including doorknobs, chairs, counters and exam tables.
- ❖ Northstar Tele-medicine options: Anyone preferring phone appointments to in-office visits, insurance companies and Medicare is covering these charges.
- ❖ We will remain open, however we may be required to shorten clinic hours.
- ❖ All injections and infusions will continue to be provided as needed. Injectables can also be shipped upon request. We ask you to schedule appointments to pick up injectables in advance, so we have adequate time to prepare them.

We fully understand this to be a difficult time for everyone and our community. Please know that the staff and providers of Northstar are here to help provide you the best in services in any capacity possible.

I am confident that we will get through this, however, please ensure to take all precautions recommended by the CDC including washing of hands, avoid touching one's face, and maintain social distancing.

Wishing you safety and calm,

Dr. Daniel Berger and the Staff of Northstar Healthcare